

Product Safety Faber-Castell USA

The safety of our products is of paramount importance. At all stages of development and production, the safety and the quality of our products is a primary consideration. The result of this is a 31 year track record of excellent performance without recall or safety issues.

As is true with consumers, retailers and our fellow toy industry companies, we are very concerned with the recent toy recalls. They serve as a reminder of the importance of continued monitoring and review of our safety and quality checks and precautions. We continuously review these processes and procedures in order to maintain our fine record of providing children and families with safe, high quality, creative experiences under the Creativity for Kids and Faber-Castell brands.

Though many of our products are produced in Germany and Brazil, most of our products are sourced in China and are very safe. We believe that product safety is more than just product testing. It begins with our team of experts in product design and development and continues with our quality assurance team, long time production partners, and continues beyond the purchase of one of our products to our consumer service specialists here in Cleveland, Ohio. Third party audits and testing of products and factories further strengthen this process. Factory and production team on-site factory visits take place quarterly. We test the individual components in our products, many of which are used across multiple kits, to ensure that they meet or exceed all US safety standards including those for lead and magnets.

Beyond safety, social and environmental issues are of great importance to us. Clear examples of this include our signing of a voluntary social charter within the Faber-Castell group, a commitment to reforestation in Brazil, and a CARE (Caring, Aware, Responsible, Ethical) certification of our partner factory in China by the International Council of Toy Industries (ICTI).

The toy industry goes to great lengths to develop and monitor rigorous testing and inspection procedures ensuring that toys are safe. For more specific information on toy safety please visit the Toy Industry Association website at www.toy-tia.org.

We appreciate your interest and support as we continue to provide quality, safe creative experiences for children around the world.